

**Tim Cruise**

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**Sent:** Sunday, January 8, 2017 10:04 AM  
**To:** 'Francyne Lambert'  
**Subject:** Property Management

This e-mail is in response to a conversation that we had.

We were discussing the merits of purchasing property closer to where one resides. I pointed out to you that your firm, Lambert Investments, Inc., working in conjunction with Howard Management Group, does such an excellent job for me, that it isn't necessary to live close to one's investment. I have lost track as to how long your firm has been managing my apartment building, but to suffice it to say, it is in excess of 20 years. During that time your firm has maintained the property, tenant relationships, financial records and other items such as regulatory in such a professional and high quality manner that I wouldn't have wanted to perform such functions, even if I had lived next door to the property. The team of professionals that your firm employees do an outstanding job.

Thank you for your service and I look forward to a continuation of this relationship for a long time!!!

Tim Cruise

